

RTO CODE: 2658 Website: www.pca.edu.au Email: info@pca.edu.au Phone: 02 8252 9963

## Deferring, Transferring or Discontinuing Form

Student Name:			
Employer Name:			
Address:			
Phone:			
Email:			
Course:			
Course Start Date:			
I wish to:			
Apply to defer my course studies			Length of deferment? (maximum 12 months only)
Transfer my course to another provider			Reason for transfer:
Withdraw from my course studies			Reason for course cancellation:
Further Comments:		- -	
Student Signature:			
Date:	:		

Patrick's College Australia (PCA) Administration Use Only:								
Deferral approved?		🗅 Yes / 🗅 No	Comments:					
Processing completed (see overleaf)?		🗅 Yes / 🗅 No						
PCA Signature:								
Date:								



Participant Transferring Out				
<ul> <li>Options provided for continuing training, which included:</li> <li>referring the student to the Smart and Skilled website to identify an alternative RTO who can provide subsidised training;</li> <li>referring the student to the local Training Services NSW Regional Office for assistance;</li> <li>the student opting to remain and continue training on a "fee-for-service" basis (that is without the benefit of subsidies); or</li> <li>suggesting an alternative provider.</li> </ul>	☐ Yes			
Issued an updated Training Plan listing all units of competency where an outcome has been achieved, commenced but not completed and/or not commenced				
Issued Statements of Attainment/Qualification credentials reflective of their actual training and assessment progress to date				
Returned results of any outstanding completed training activities and/or assessments to the participant				
If the participant is an Apprentice or Trainee, followed the process required for the change of RTO named on the Training Contract.				
Ensured any refunds owed were paid				
Provided the exiting participant a statement of fees that included all fees applied and any fees refunded, if applicable.				
Participant Deferring Training				
Made every effort to assist participant to continue training where possible	🖵 Yes			
Permitted a deferral of no more than twelve (12) months from the date of receipt of notice from the participant				
Advised participant of the fee implications of deferring their studies in accordance with the individual's relevant fee arrangements				
Confirmed with the participant that participants who do not recommence studies within a twelve (12) month period of deferral are considered to have discontinued their studies and course cancellation will occur.				



Discontinuing Participants		
Ascertained if the reason for discontinuing relates to the performance of PCA		
Ensured that reasonable efforts are made to address concerns of the participant related to the delivery and assessment of training		
Issued an updated Training Plan listing all units of competency where an outcome has been achieved, commenced but not completed and/or not commenced		
Issued Statements of Attainment/Qualification credentials reflective of their actual training and assessment progress to date		
Returned results of any outstanding completed training activities and/or assessments to the participant		
If the participant is an Apprentice or Trainee, followed the process required for the change of RTO named on the Training Contract.		
Ensured any refunds owed were paid		
Provided the exiting participant a statement of fees that included all fees applied and any fees refunded, if applicable.		